# UK IT NETWORKS
### Adapting To Your Environment

# IT Support Packages

Outsourcing IT Support can protect and strengthen your business against growing cybersecurity threats, provide you with a backup should your server go down and reduce overall costs with bulk off-site and on-site support.

Our cost-effective solutions for IT Support ensure that there is a package suitable for your business no matter the size.

We know that not everyone believes they need to outsource IT support, however by outsourcing your IT support, you will have access to a team 24/7/365.

## Features of our IT Support Packages

### 24/7/365 Support
Our annual IT Support agreements include 24/7/365 remote and optional onsite support with a focus on prevention.

Our proactive vs reactive approach allows us to monitor your IT externally and identify any issues usually before you notice them.

### Reduced Rates
With your IT Support package, we provide discounted rates on selected business-grade Software, Hardware and Cloud Services.

### Optional Inclusive Site Visits
We offer optional inclusive site visits for installation and maintenance.

### Out of Hours Support
Out of hours 24/7/365 support is available so we can service your business no matter when you are working.

For a free comprehensive **IT Audit** of your business, speak to a member of our team today on **0344 326 2150** or **enquiries@ukitnetworks.com** or visit **ukitnetworks.com/it-services**

## Microsoft 365

Microsoft 365 combines the full office suite of Microsoft apps with Microsoft Teams - a hosted collaboration platform.

The office suite and platform come together as one under 365, creating a secure, digital and scalable business solution.

## Data Backup and Recovery

A backup strategy ensures your data is protected if a breach occurs, by restoring your data through local or off-site recovery.

At UK IT Networks, we provide segregated, reliable local and offsite backups, in the event that your IT infrastructure is breached, or is targeted by cryptolock attack.

## Cybersecurity

The increase in remote working, usage of cloud-based platforms and the rollout of 5G devices has businesses more connected than ever. However, many businesses are lacking sufficient cyber protection.

Our cybersecurity packages are customisable, whether you're looking for cybersecurity training, support or would like to take a cyber awareness course, we offer a solution.

## Anti-Virus and Anti-Spam

Outsourced anti-virus and anti-spam support takes the stress of IT monitoring from your in-house team. Without anti-virus or anti-spam, a breach can incapacitate IT infrastructure in seconds.

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### Why UK IT Networks

✓ Knowledgable and Responsive Staff
✓ Personable Account Managers
✓ 24/7/365 UK-Based Customer Support
✓ Flexible Scalable Business Solutions



## Who are UK IT Networks?

Here at UK IT Networks, we are a leading provider of telephony and IT support services. We are focused on providing future-proof and resilient products to support business growth whilst delivering honest, personable and well-supported customer service.